



Precision Solutions Group, Inc.

Extending the Life of Your Enterprise System

Contact for Precision Solutions Group, Inc:

Dave Kravitt

877-677-5776 Ext 910

Dave.Kravitt@PrecisionSG.com

Ruiz Foods and Others Select Precision Solutions Group for PRISM Customer Support and Consulting Services

Walpole, MA -- **Ruiz Foods** and two food consumer products producer and a multi-national specialty chemical manufacturer have selected the Precision Solutions Group to support their PRISM infrastructures. All of these organizations recognize PSGI's superior PRISM knowledge and experience to responsively and accurately resolve issues and provide comprehensive business and technical consulting services.

Beginning in 2005, PSGI's relationship with **Ruiz Foods** included PRISM training and consulting. During that time, PSGI was also asked to identify other areas for PRISM-generated improvement. "By utilizing PSGI's PRISM Customer Support Services," Jim Hendon, Ruiz Foods Applications Development Manager, explains, "our goal in 2007 is to develop a partnership with PSGI that will enhance our use and knowledge of the PRISM product." PSGI providing PRISM support will allow the Ruiz IT staff to work on more strategic projects which include rolling out RFID for iSeries, installing standard enhancements available in PSGI's portfolio, and implementing some of PSGI's business process recommendations. "We see Precision Solutions and Ruiz Foods teaming up to accomplish great things in the next year." Larry Dube, PSGI's president, elaborated. "We are confident Ruiz Foods will benefit from our customer support service as well as our industry and product expertise as we work to become an extension of the Ruiz Foods team. We are committed to optimize the implementations in place today and assist Ruiz Foods as it continues to grow."

A high profile food consumer product company has decided to migrate from their multiple enterprise business systems to SAP over the next couple of years. Transitions of this magnitude require the complete dedication of the IT staff to the initiative. Their IT Director explained, "We need our entire team focused on the migration and selected PSGI to take over the PRISM support responsibilities during the transition. This will help ensure our project stays on track and on schedule, the team is not diverted by PRISM issues, and our business continuity is not impacted by the PRISM environment"

Historically, another high profile food consumer product company called the PRISM support line very infrequently. But when they called, the issues were critical to the business. Unable to obtain the issue resolution they required recently, they immediately turned to the Precision Solutions Group to provide their PRISM support. According to their IT Manager, "With eight plants plus headquarters running PRISM, it is a mission critical enterprise business system. We absolutely require a support provider like PSGI with deep PRISM knowledge and the ability to resolve any issues anytime and ensure our operations are minimally affected by any infrastructure issues."

The specialty chemical division of a Fortune 350 corporation has joined PSGI's PRISM Customer Community. This successful organization has rolled PRISM out to more than a dozen countries in the last two years and continues to roll PRISM out into worldwide operations in such places Russia and South America. Larry Dube said proudly, "We are pleased this organization recognizes PSGI as the world's leading PRISM authority and has selected PSGI and our global partners to provide the PRISM support services they require."

PSGI welcomes these new customers to our expanding base of customers who entrust their PRISM and World infrastructures on our growing organization.

PSGI also welcomes **Hydrite Chemical** and **Super Stores Industries** as our newest PRISM consulting clients. They join **Ace Hardware - Paint Division, Amalgamated Sugar, American Foods Group, Baxter Healthcare**, and others who used our consulting services in 2006 for such projects as training, enhancements, implementations, audits and business process consulting.

About Ruiz Foods: Ruiz Foods is a family-held corporation co-founded in 1964 by Fred Ruiz and his father, Louis Ruiz. Dedicated to premium quality, authentically prepared frozen Mexican foods, Ruiz Foods sells to all channels of distribution: retail, convenience store, clubs, vending, industrial and foodservice. The signature brand is El Monterey. Ruiz Foods is the market leader in the frozen Mexican food category and manufactures the #1 brand of frozen Mexican food in the United States. With three manufacturing facilities in the United States, Ruiz Foods employs over 2,300 Team Members. For more information, see www.RuizFoods.com..

About Precision Solutions Group: Precision Solutions Group, Inc. is driven to enhance the productive use of enterprise business systems through training, customer support, consulting, and software solutions. We strive for greater employee efficiency and the significant cost savings and higher ROI derived by getting more out of your existing investment in business systems. Companies like Baxter Healthcare, Intertape Polymer Group, Cambro Manufacturing, and D.F. Stauffer's Biscuit Company depend on PSGI for software services and software support. PSGI personnel average more than 15 years of experience with the PRISM and World JDE products. For more information, see www.PrecisionSG.com.

PRISM is a registered trademark of Infor Global Solutions, Inc.